Application Form for Voluntary Gambling Exclusion (Switzerland/Liechtenstein)

in accordance with Article 80(5) of the Swiss Gambling Act (*Geldspielgesetz – BGS*)

Dear Sir or Madam

I hereby request a self-imposed gambling exclusion for all Swiss casinos and, as of January 7, 2025, also for all Liechtenstein casinos. Enclosed, you will find a copy of my valid official identification (ID card, passport, Swiss driver's license, or foreigner's residence permit).

I acknowledge that this gambling exclusion is valid indefinitely for all Swiss and Liechtenstein casinos. It excludes me from casino games (both land-based and online) as well as from large-scale online games (such as Lotto, EuroMillions, etc.). This exclusion can only be lifted after a minimum of three months and under the conditions outlined on page 4-5.

The form can be sent to the following address:

Grand Casino Kursaal Bern AG
Abteilung Sozialkonzept
Kornhausstrasse 3
3000 Bern 22

Personal details

Last name	_____	First name	_____
Street	_____	Postcode, town/city	_____
Date of birth	_____	Nationality	_____
Telephone number	_____		
Date	_____	Applicant's signature	_____

Enclosed copy of proof of identity

☐ Passport ☐ ID card ☐ Driving licence ☐ Foreign national identity card (☐ A ☐ B ☐ C ☐ D ☐ L)

Confirmation of gambling suspension

☐ No, I do not require a written confirmation of the gaming ban.
☐ Yes, please send a confirmation by post to my normal address – see above.
☐ Yes, please send a confirmation by post to the following address:

Last name	_____	First name	_____
Street	_____	Postcode, town/city	_____

Comments

_____

_____

_____

Answering the following questions is optional. The information you provide will help us to improve our social responsibility policy. It goes without saying that all information will be treated confidentially.

What is your personal view of the timing of the gambling suspension (only tick one box)

☐ Preventive ☐ Just in time ☐ Too late*

***If its "too late", why?** _____

Family situation

Marital Status ☐ Single ☐ Married ☐ Divorced ☐ Widowed ☐ _____

Children ☐ No

☐ Yes → number and year of birth _____

Job situation

☐ Employed ☐ Self-employed ☐ Unemployed ☐ Recipient of OASI/IV

☐ Homemaker ☐ Social assistance ☐ Apprenticeship ☐ _____

Profession / Sector _____

Reason for gambling suspension (multiple answers possible)

☐ Preventive
☐ Spent too much time at the casino
☐ Lost too much money at the casino
☐ Betting amounts that are out of proportion to my income and assets
☐ Financial problems - If so, because of ☐ gambling at the casino ☐ other reasons
☐ Debts - If so, because of ☐ gambling at the casino ☐ other reasons
☐ Problems at work - If so, because of ☐ gambling at the casino ☐ other reasons
☐ Family problems -If so, because of ☐ gambling at the casino ☐ other reasons
☐ No control over gambling behaviour
☐ At the request of family members/third parties
☐ Other _____

Financial costs ☐ No ☐ Yes (if yes, which one(s))

☐ Child alimony ☐ Loan
☐ Maintenance payments ☐ Debts ☐ _____

Comments (total amount / rate amount / other) _____

Do you play other gambling games ☐ No ☐ Yes (if yes, which one(s))

☐ Poker outside of casinos ☐ Betting ☐ Scratch cards (tactilos, etc.)

☐ Online casinos ☐ Lotteries ☐ _____

Which casino did you play at

Casino name(s) _____

How long do you spend at the casino during each visit?

☐ < 1 hour ☐ 1 – 2 hours ☐ 3 – 4 hours ☐ 5 – 7 hours ☐ > 7 hours

How often do you visit the casino?

☐ < 1x per week ☐ 1 – 2x per week ☐ 3 – 4x per week ☐ 5 – 7x per week ☐ > 7x per week

Type of gambling at the casino (Multiple answers possible)

☐ Black Jack ☐ Roulette ☐ Slots ☐ _____

Average amount bet during each casino visit

CHF _____

FO Self-Assessment on the risk of addiction DSM5

Last name: _____ First name: _____

Date of the gaming ban: _____

Completing the questionnaire is voluntary.

Nr.	criterion	Yes	No
1.	Do you often engage with the idea of going to the casino? (e.g. went to the casino instead of working or other duties)		
2.	Have you noticed a change in how you play for higher stakes and spend longer periods of time in the casino?		
3.	Have you often gambled even more than you intended to? Or did you go to the casino after all, even though you wanted to take a break for a while?		
4.	Do you often play to distance yourself from other problems (workplace, relationships, etc.).		
5.	When you gamble: do you often try to win back the money you lost?		
6.	Have you ever claimed to have won money when in fact you have lost?		
7.	Have you tried going to the casino less or taking less gambling money with you, and have you become nervous or anxious in the process?		
8.	Have you ever had arguments with the people you live with about how you handle money in relation to gambling?		
9.	If you suffer losses in gambling that you cannot afford, do you have people in your close family or circle of acquaintances who can help you out materially?		
	TOTAL		

Evaluation

☐ 0 points: unproblematic play behaviour
☐ 1-3 points: subclinical disorder due to gambling
☐ ≥ 4 points: gambling disorder (mild, moderate, severe)

Information Sheet on Gambling Bans

Principles and Legal Basis

Casinos are legally required to impose a gambling ban if there is a suspicion that a person is over-indebted, fails to meet their financial obligations or risks stakes that are disproportionate to their income and assets. Casinos also exclude individuals from gambling if they know or must assume, based on a report from a specialized agency or social authority, that these individuals suffer from gambling addiction.

Players also have the option to self-exclude at any time. A self-imposed gambling ban lasts for at least three months.

The legal basis for imposing and lifting gambling bans are the following provisions:

- Articles 80 and 81 of the Federal Act on Gambling (Gambling Act, FGA),
- Article 84 of the Gambling Ordinance (Gambling Ordinance, GO).

The gambling ban is recorded in a national register covering Switzerland and, as of January 7, 2025, also Liechtenstein. Access rights to this register are legally regulated. A gambling ban is generally imposed for an indefinite period and applies to all Swiss casinos, as well as Liechtenstein casinos starting January 7, 2025. It excludes individuals from casino games (both land-based and online) and large-scale online games (such as Lotto, Euromillions, etc.).

Conditions for Lifting a Gambling Ban

A request to lift a self-imposed gambling ban can be submitted no earlier than three months after its imposition. For a mandated gambling ban, a request can be made as soon as the reason for the ban no longer applies. The request must be made in writing by the affected person.

The request must be addressed to the casino that imposed the gambling ban. If that casino no longer exists (Biel, Thun, Gstaad, Saxon, Rheinfelden, Weggis), the data of banned players is transferred to the nearest casino. In such cases, the request must be directed to that casino.

<u>The following documents are required to apply for the lifting of a gambling exclusion:</u>

1. Signed application for the lifting of the gambling exclusion
2. Valid colour copy of an identity document (passport, identity card, Swiss driving licence or residence permit)
3. Questionnaire
4. Current debt enforcement register extract (Betreibungsregisterauszug), issued no more than one month ago
5. Personal bank account statements for the last three months (all account balances and transactions must be visible)
6. Proof of assets, if applicable (e.g. a current savings account statement)
7. Credit card statements for the last three months, if applicable
8. If not already evident from the bank statements referred to in point 5;
   - Proof of housing costs and health insurance payments for the last three months.
   - For employees: Salary statements for the last three months.
   - For self-employed persons: Annual financial statements and the latest tax assessment.
9. For married persons or persons in a registered partnership:
   - Signed declaration of consent, including a valid colour copy of the spouse's or registered partner's identity document.
10. If you do not have your own income;
    - Signed declaration of consent, including a valid colour copy of the identity document of the person providing your financial support.
    - In addition, the supporting documents listed under items 3 to 8 must also be submitted for the person providing your financial support.

Procedure

Once all required documents have been received, your application will be reviewed by a Responsible Gaming Agent of Grand Casino Kursaal Bern AG. If the review is successful, the applicant will be contacted by a Responsible Gaming Agent to discuss the next steps. If the reasons for the gambling exclusion still exist, or if the exclusion criteria set out in Article 80, paragraph 1 of the Swiss Federal Act on Gambling (BGS) cannot be ruled out, the application for the lifting of the gambling exclusion will be rejected.

Please note that, in the case of an imposed gambling exclusion, a personal interview with an external specialist service is always required before the exclusion can be lifted. For self-requested gambling exclusions, a personal interview may also be required as part of the assessment process. Whether such an interview is necessary will be determined jointly by the Responsible Gaming Agent and the external specialist, based on the submitted documents and the applicant's individual circumstances. If an interview is required, it will take place at the Berner Gesundheit Regional Centre Bern-Mittelland. The interview will be conducted jointly by a Responsible Gaming Agent of Grand Casino Kursaal Bern AG and a specialist from the external specialist service.

Negative Decision

If the request is denied or the affected person refuses to cooperate, the gambling ban remains in effect. A new request can be submitted at a later time.

Violation of the Gambling Ban

Attempts to circumvent the gambling ban may lead to legal consequences, including potential charges for trespassing under Article 186 of the Swiss Penal Code (SPC).

Questions and Advice

If you have any questions, please contact our Head of Social Concept at 031 339 55 98 or by e-mail at sozialkonzept@grandcasino-bern.ch.

For personal and professional advice, you can contact Berner Gesundheit free of charge at 031 370 70 70.

You can obtain practical and legal advice on debt from the Bern Debt Advisory Service at 031 372 30 13.

More information is available online at www.careplay.ch.