

Application form for voluntary gambling suspension

in accordance with Article 80(5) of the Swiss Gambling Act (*Geldspielgesetz – BGS*)

Dear Sir or Madam

I hereby apply for a gambling suspension at all Swiss casinos (including online casinos). Enclosed is a copy of my official proof of identity (ID card, passport, Swiss driving licence, foreign national identity card).

I am aware that this gambling suspension will remain in place for an indefinite period of time, that it can only be lifted after three months at the earliest and that the decision on lifting the gambling suspension must be taken by the casino to which I applied for the suspension.

Personal details

Last name _____	First name _____
Street _____	Postcode, town/city _____
Date of birth _____	Nationality _____
Telephone number _____	
Date _____	Applicant's signature _____

Enclosed copy of proof of identity

Passport
 ID card
 Driving licence
 Foreign national identity card (A B C D L)

Number of identity document _____

Written confirmation of gambling suspension

- No, I do not require confirmation by post.
 Yes, please send confirmation by post to my normal address – see above.
 Yes, please send confirmation by post to the following address:

Last name _____	First name _____
Street _____	Postcode, town/city _____

Comments

Answering the following questions is optional. The information you provide will help us to improve our social responsibility policy. It goes without saying that all information will be treated confidentially.

What is your personal view of the timing of the gambling suspension? (Only tick one box)

- Preventive Just in time Too late

If its already "too late", why? _____

Family situation

- Single Married Divorced Widowed Separated

Number of children and age (entitled to maintenance) _____

Job situation

Sector: _____

- Employed Self-employed Unemployed Recipient of OASI/IV
 Housewife/house husband Other _____

Reason for gambling suspension (Multiple answers possible)

- Preventive
 Spent too much time at the casino
 Lost too much money at the casino
 Financial problems - If so, because of gambling at the casino other reasons
 Debts - If so, because of gambling at the casino other reasons
 Problems at work - If so, because of gambling at the casino other reasons
 Family problems -If so, because of gambling at the casino other reasons
 Betting amounts that are out of proportion to my income and assets
 No control over gambling behaviour
 At the request of family members/third parties
 Other _____

Type of gambling at the casino (Multiple answers possible)

- Switzerland Abroad Switzerland and abroad
 Tables Slot machines Tables and slot machines

Which casino did you play at? _____

Do you play other gambling games?

- Online casinos Lotteries Scratch cards (tactilos, etc.)
 Poker tournaments outside of casinos Betting Other _____

Financial costs

- Child alimony Loan
 Maintenance payments Debts Other _____

How often do you visit the casino?

- More than once a week 1 – 2 times a week 3 – 4 times a week Other _____

How long do you spend at the casino during each visit?

- 0 – 2 hours 3 – 4 hours 5 – 7 hours Other _____

Average amount bet during each casino visit _____

Self-Assessment questionnaire on the risk of addiction

Last name: _____ First name: _____

Date of the gaming ban: _____

Completing the questionnaire is voluntary.

Nr.	criterion	Yes	No
1.	Do you often engage with the idea of going to the casino? (e.g. went to the casino instead of working or other duties)		
2.	Have you noticed a change in how you play for higher stakes and spend longer periods of time in the casino?		
3.	Have you often gambled even more than you intended to? Or did you go to the casino after all, even though you wanted to take a break for a while?		
4.	Do you often play to distance yourself from other problems (workplace, relationships, etc.).		
5.	When you gamble: do you often try to win back the money you lost?		
6.	Have you ever claimed to have won money when in fact you have lost?		
7.	Have you tried going to the casino less or taking less gambling money with you, and have you become nervous or anxious in the process?		
8.	Have you ever had arguments with the people you live with about how you handle money in relation to gambling?		
9.	If you suffer losses in gambling that you cannot afford, do you have people in your close family or circle of acquaintances who can help you out materially?		
	TOTAL		

Evaluation

- 0 points: unproblematic play behaviour
- 1-3 points: subclinical disorder due to gambling
- ≥ 4 points: gambling disorder (mild, moderate, severe)

The application form for a voluntary gambling suspension (including a copy of an identity document) can be sent to the following address:

Grand Casino Kursaal Bern AG
Social Responsibility Policy Department
Kornhausstrasse 3
3000 Bern 22

Conditions for lifting a gambling suspension

The gambling suspension will remain in place for an indefinite period of time. A written application to lift the suspension can be submitted after three months at the earliest.

The application to lift the gambling suspension must be submitted to the casino that imposed it. If the casino has since shut down (Biel, Thun, Gstaad, Saxon, Rheinfelden, Weggis), an application can be submitted to every open casino.

The following documents must be submitted before the interview regarding the lifting of the suspension:

1. Written request to lift the suspension;
2. Copy of a valid identity document (passport, ID card, foreign national identity card, Swiss driving licence);
3. Extract from the debt enforcement register (no older than one month);
4. Evidence of current income including salary statements for the last three months;
5. Evidence of current income for self-employed people, including balance sheet and income statement for the last two years;
6. Postal or bank account statements for the last three months (showing all transactions and account balances);
7. Copies of rental and health insurance payments for the last three months if these payments are not shown on the postal/bank account statements;
8. If the applicant is married or in a civil union, a written declaration of consent, including a copy of the partner's proof of identity, that he or she agrees to the lifting of the gaming ban;
9. If the applicant has no income of his/her own (e.g. housewife/house husband), a signed consent form, a copy of an identity card and evidence of current income from the funding provider in accordance with points 2 to 7
10. Applicants may also prove that they have sufficient funds for gambling by providing proof of their assets (e.g. savings account).

Procedure

Upon receipt of the complete written request to lift the gambling suspension, the documents will first be checked. If the outcome of this check is negative, a written rejection letter will be sent to the applicant. Otherwise, the applicant will be invited in writing to an interview. The interview will be held at the Casino Bern and will be led by a member of Grand Casino Bern's Social Responsibility Policy team and an expert from the Berner Gesundheit counselling service. Upon arrival for the interview, guests should report to the check-in area of the casino reception.

The purpose of the interview is to clarify whether the guest has sufficient funds for gambling and whether the reason for the suspension from gambling no longer applies. With their signature, guests confirm that they have been informed about the process during the interview and have submitted the required documents in full and that the statements they have made are truthful.

Management will decide on the basis of the interview protocol and the submitted documents whether the suspension can be lifted. The guest will be informed about the decision in writing.

Questions and advice

If you have any further questions, our Team Leader of Player Protection will be happy to help – simply call +41 (0)31 339 55 98 or e-mail sozialkonzept@grandcasino-bern.ch.

The Berner Gesundheit counselling service provides personal and specialist advice free of charge. It is available between 8 a.m. and 12 noon and 1.30 and 5 p.m. on +41 (0)31 370 70 70.

Further information is also provided at www.careplay.ch.